

Shipping and Returns:

Shipping Policy:

Free Shipping on orders over \$50/ Under \$50 orders have flat rate \$7.99.

Orders can be \$50 BEFORE any discounts or coupons are applied and still receive the free shipping.

Orders ship the following 1-2 business days from NC and takes anywhere from 2-3 business days (East USA) to 4-5 business days (West USA) for delivery.

Free Shipping excludes Wholesale orders, and any shipments outside of the contiguous 48 United States and International Countries.

Alaska, Hawaii, and Puerto Rico residents please call or email to receive a domestic USPS Flat Rate Priority quote.

You can also select UPS expedited shipping at checkout. If you have any other special shipping requests please add in the notes on your order at checkout or call/email us 800.867.7258 info@celticseasalt.com.

International: We can ship anywhere internationally but cannot quote for potential duties and taxes at your border. Shipments can be tracked, but not guaranteed. Please call or email to receive a quote. If you are looking for Celtic Sea Salt® internationally, please check IHERB or AMAZON online in case you can find it more locally.

Wholesale: If you are a store or business account customer (i.e. bulk and cases), you can order by phone 888.353.0030, email wholesale@selinanaturally.com, or online www.celticseasalt.com/wholesale.

Our business hours are 9am-5:30pm Monday through Thursday & 9am-4pm Friday EST.

If you have any questions, please contact the Selina Naturally® Customer Service Department via email at info@celticseasalt.com 800.867.7258 ext. 3.

Shipping price restrictions apply to orders that are considered extremely heavy. Orders weighing over 100 lbs. will require a call from a Customer Service Representative to customize a more accurate, reasonable shipping rate. Please never hesitate to call us if you have questions about your shipping charge on your heavier orders.

Our Celtic Sea Salt® products are available in grocery stores nationwide. If you cannot find a particular product locally, ask your local grocer or co-op to carry it at their store. If they are unable to get the product through their distributors, they can contact our Wholesale Department at 1-888-353-0030, for bulk and case discounts.

Walk-in and Local Pick up Orders

All orders need to be placed 24 hours ahead to be picked up the next day. Pick up hours are 9am – 4pm Monday through Friday. Our address is 4 Celtic Drive Arden, NC 28704. This is the only possible local pick up location.

Returns Policy:

At Selina Naturally®, our mission is to provide the best customer satisfaction to our customers. If you are unhappy with the item you received we will gladly accept an exchange, apply a refund to your account, or offer store credit. Sometimes we may ask for the product back.

You can download our return form by [clicking here](#).

Selina Naturally® will not issue credit for any merchandise that has reached beyond the 30 calendar days from the time you received your order.

Non-defective, unopened items may be returned for 100% exchange or refund. There will be a 10% “loss fee” deducted from the refund amount on any item returned that was used or opened. Original shipping charges are not always refundable.

Please never hesitate calling our Customer Service Department about your return.

1-800-867-7258

Due to the variety of products we offer, our return and exchange policy may vary. Decisions with returns may be determined on a case by case basis.

We look forward to serving you and appreciate your business.